User Manager Pro Suite Helps Liberty Hospital Achieve HIPAA Compliance

The Problem

Like many Lead Network Specialists in the health industry, Arnie Rosenboom has one definitive question to ask when he is choosing software: will it help us achieve compliance with the Health Insurance Portability and Accountability Act (HIPAA)?

"With HIPAA, there's always this issue of security, rotation of passwords and being able to supply a paper trail" notes Rosenboom.

Assuming the HIPAA test has been passed, there's still the matter of price, ease of use and support that are all, arguably, criteria equal in importance.

The Solution

User Manager Pro Suite enables system administrators to report on and make global security changes to user credentials, group memberships, files, registry settings and more. This multi-threaded solution operates without the use of agents and allows administrators the ability to manage hundreds to thousands of machines in seconds to minutes from a single console.

"In terms of staff, it would be impossible to rotate the local administrative passwords on all machines every month, nonetheless report on each action. Think about it, to log into each PC and change things locally that just wouldn't be possible. User Manager Pro Suite has improved security tremendously for us" Rosenboom said.

Although he originally bought the tool for one specific feature, he has since found multiple uses for it: "Since purchasing, we have now started using User Manager Pro Suite to push registry changes and things like that on multiple PCs. It's turned into a network management tool for us. It's amazing how we're able to automate most processes."

In addition to management functions, User Manager Pro Suite provides extensive reporting capabilities to show security auditors any information they require about the Windows based computer systems on the network. There are 19 different reports that allow Rosenboom to report on anything from "Alternate Administrato Accounts" to "Installed Software." User Manager Pro Suite has built-in web reporting for convenience and some reports provide interactive reporting functionality as well.

Profile: Liberty Hospital

Liberty Hospital has been a major health care provider to the Kansas City area for over 30 years. www.libertyhospital.org

The Problem

HIPAA regulations require continuously rotating the enterprise's passwords while also supplying an audit trail.

The Solution

Lieberman Software's User Manager Pro Suite was deployed throughout the hospital's enterprise.

The Result

Multi-threaded solution operating without the use of agents ensures network compliance and extensive reporting capabilities provide logs for auditors.

"We don't actively use the reporting features, but it's comforting knowing that it's there if we need it" Rosenboom said.

User Manager Pro Suite has been compared to a Swiss army knife for its exhausting list of features. "It has several different features in one tool versus having to buy a suite of tools," Rosenboom adds.

However, when you purchase a tool, you're purchasing more than just the features; you're purchasing adaptability and a sales-support team. In other words, a feature-packed tool is worthless if you can't maneuver through it easily. In addition, a team that halts all correspondence once the order comes through isn't worthy either.

In considering tools, Rosenboom took this into consideration, "I looked at other tools, for me it was the ease of use that won me over. Plus, my experience with sales and support has consistently been terrific."

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> **Arnie Rosenboom** | Lead Network Specialist, Liberty Hospital

About Lieberman Software Corporation

Lieberman Software Corporation provides advanced systems management solutions that reduce the cost and complexity of administering the Windows enterprise. By automating time intensive security, server, and workstation maintenance tasks, Lieberman Software increases control over the Windows infrastructure, delivering improved productivity, performance, and audit-ready security. With products that simultaneously administer thousands of systems from a single console, Lieberman Software ensures that even the largest corporate, educational, and government enterprises remain managed, secure, and compliant. Lieberman Software is a Microsoft Gold Certified Partner headquartered in Los Angeles, CA.

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