



Hunton and Williams Turns to Lieberman Software to Randomize Administrator Passwords on Mission-Critical Servers

The Problem

Kathleen Grieve is the Computer Operations and Disaster Recovery Supervisor for Hunton and Williams, a world recognized law firm headquartered in Virginia. It's Grieve's responsibility to ensure that her company's client's information is secure. One of the main security threats Grieve faces is the need to change server access information after an employee leaves the company. "We periodically have system administrator level people who leave the firm that have administrator level access to passwords. Whenever those people leave the firm, we need to go through changing a lot of passwords and service accounts," Grieve comments. In Grieve's case, Hunton and Williams have offices around the world, increasing the difficulty of the task at hand. Plus, without an IT person staffed at every location, the burden only intensifies. Grieve adds, "Even though an office may be staffed with IT personnel, that doesn't mean they have the time to make these changes."

The Solution

Grieve turned to Lieberman Software's User Manager Pro Suite and Service Account Manager to manage the cumbersome task of changing the administrator password on all systems, even when the systems are in different locations. Grieve was impressed with the convenience and efficiency of both tools, noting, "These tools allow me to sit at one console and go to our Bangkok office and our Washington DC office, set up the new password with a click of a button and watch as it hits every single server flawlessly."

Since satisfying her initial need, Grieve has found other beneficial features within the tools. In the past, if Grieve wanted to update the services on a server, she would have to go to each server and manually stop all services before she could continue. With Service Account Manager, Grieve has found that she can stop and start all services from one location. As for User Manager Pro Suite, the tool's automation capabilities have left a positive impact on Grieve: "When it comes to changing passwords, we have a list full of things that we need to hit and in the past, we have tried to automate it as much as we can, because it's a time consuming process. In my ex-

Profile: Hunton & Williams

Hunton & Williams provides legal services from 18 locations throughout the US, Europe and Asia. www.hunton.com

The Problem

Server access information was not current and allowed ex-employees access to confidential matters.

The Solution

Lieberman Software's User Manager Pro Suite and Service Account Manager were deployed throughout the enterprise.

The Result

Automation capabilities ensure information security and allows for easy management of multiple locations from a single console.

perience, User Manager Pro Suite has alleviated much of that. It definitely helps us make the process smoother and faster."

About Lieberman Software Corporation

Lieberman Software Corporation provides advanced systems management solutions that reduce the cost and complexity of administering the Windows enterprise. By automating time intensive security, server, and workstation maintenance tasks, Lieberman Software increases control over the Windows infrastructure, delivering improved productivity, performance, and audit-ready security. With products that simultaneously administer thousands of systems from a single console, Lieberman Software ensures that even the largest corporate, educational, and government enterprises remain managed, secure, and compliant. Lieberman Software is a Microsoft Gold Certified Partner headquartered in Los Angeles, CA.

